

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

HEARTLAND COMMUNICATIONS
INTERNET SERVICES, INC.

COMPLAINANT

v.

BELLSOUTH TELECOMMUNICATIONS,
INC.

DEFENDANT

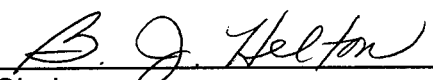
CASE NO. 97-425


O R D E R

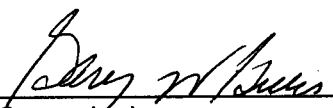
On October 14, 1997, Heartland Communications Internet Services, Inc. ("Heartland") filed a complaint alleging that BellSouth Telecommunications, Inc. ("BellSouth") has refused to appropriately serve the company. On October 28, 1997, the Commission ordered BellSouth to satisfy or answer the complaint. On November 14, 1997, BellSouth answered the complaint asserting that its tariffs had been followed. Both parties have informally contacted Commission Staff stating that the substantive issues have been resolved. Only the due date for completion of the construction project remains at issue. The Commission, being sufficiently advised, HEREBY ORDERS that within 20 days of the date of this Order, Heartland shall notify the Commission in writing whether it believes the complaint has been resolved. If no response is received by the Commission, this complaint shall be dismissed without further Order.

Done at Frankfort, Kentucky, this 7th day of April, 1998.

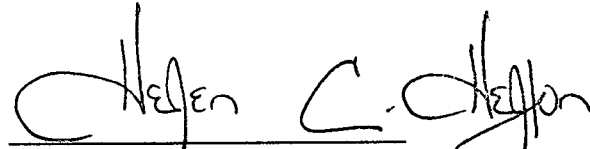
PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director